



## Incoming Ring No Answer - Statistics

Campaign *'Billing<-','Business<-','Business<-* From *2015-11-02 00:00:00.0*  
To *2016-10-03 23:59:59.0*

Data	Value
Abandoned Calls by clients	11450
Average Wait Time of Abandoned Calls	00:01:07
Max Waiting Time on Abandoned Calls	00:06:43
Min Waiting Time on Abandoned Calls	00:00:00
Average Queue Position on Hangup	1
Max Hangup Queue Position	8
Max In Position and Hangup	10